

## **TERMS & CONDITIONS**

1. This Marketing Program ("Offer") is offered by SBI Card & Payment Services Ltd. ("SBICPSL") under an arrangement with **BHATIA MOBILE** ("Partner").
2. It is open to all legal residents of India holding a valid and current SBI/Tata Credit Card excluding SBI/Tata Corporate Credit Card, SBI Pine Labs Cobrand Card, Cashback Card and Flipkart SBI Card ("Cardholder"). Offer is not valid on RuPay Credit Card transactions done via UPI.
3. The Validity of the Program ("Term") is from **22.09.2025 (00:00 hrs) till 26.10.2025 (23:59 hrs)**, (both days including) unless extended by SBICPSL and BHATIA MOBILE LTD. by mutual consent in writing for a further period "additional term".
4. Under this Program, cardholder can avail:
  - a. **Up to Rs 5,500 Instant Discount** at **BHATIA MOBILE** outlets (mentioned on [www.sbicard.com](http://www.sbicard.com)) using SBI Credit card, during the offer term.

Offer	Up to Rs 5,500 Instant Discount			
	EMI Transaction		No-EMI Transaction	
Min. Transaction	Rs 18,500		Rs 18,500	
Transaction Bands	Transaction Amount	Discount	Transaction Amount	Discount
	Rs 18,500 – 1,19,999	2.5%	Rs 18,500 – 99,999	2.5%
	Rs 1,20,000 & above	Rs 3,000	Rs 1,00,000 & above	Rs 2,500
Max. Discount per card	Rs. 3,000		Rs. 2,500	
Max. Discount per card (EMI + No-EMI)	Rs 5,500 (EMI- 3,000 + No-EMI- 2,500)			

- b. Offer is valid only on transactions done on PineLabs POS machine at BHATIA MOBILE outlets
  - c. Offer valid one time on EMI transaction and one time on No EMI transaction made on Pine Labs POS terminal only.
  - d. No two offers can be clubbed together e.g. customer will be eligible for an OEM offer but not for an offer running at BHATIA MOBILE stores.
  - e. Valid only on transactions done on Pine Labs swipe machine under 'Bank EMI' option & only if charge slip mentions that the transaction will be considered for instant discount eligibility basis offer T&C. Customers are requested to retain charge slip for 180 days post program end date.
5. Delinquent and blocked SBI/Tata Cardholders will not qualify for this Offer.
6. In case of full cancellation/return of your order, transaction will not qualify for the Offer under this program. If you cancel a part of your order, you will qualify for the Offer only on the net amount you pay on the basis eligibility and meeting minimum transaction amount.
7. Offer is also applicable on EMI transactions opted for at the time of purchase/transaction. Applicable Rate of Interest (on monthly reducing balance) and Processing Fee will be levied in case of Merchant EMI transactions. Please check with store staff/chargeslip/merchant payment page for details. In addition to the mentioned T&C SBI Card's Merchant EMI T&Cs will also be applicable. For details, pls check <https://www.sbicard.com/en/offer-terms-conditions.page>

### **Other Terms and Conditions:**

1. The above Offer is by way of a special offer for SBI/Tata Credit Cardholders only excluding SBI/Tata Corporate Credit Cardholders and nothing contained herein shall prejudice or affect the terms and conditions of the card member agreement between SBI and their Clients. The terms of the above Program shall be in addition to and not in derogation of the terms contained in the card member agreement Merchant EMI Terms and Conditions and Rewards Terms & Conditions.

2. Any query regarding the program will be entertained only till **26.10.2025**. Post such date, SBICPSL & BHATIA MOBILE LTD. will not entertain any correspondence or communication in any manner whatsoever regarding this Program from any persons.
3. As per Rewards Terms & Conditions, Reward points accrued on offer eligible transactions will be forfeited. Reward points will be forfeited for all transactions done during offer period and considered for Offer computation. At the time of forfeiture in case the Cardholder has inadequate Reward Point balance, then an amount equivalent to Reward Points to be Forfeited will be debited from the Cardholder's account. Effective offers launched from 01 December 2023, reward points forfeiture will be done within 90 days of Cashback posting date for Cashback offers. In case of Instant Discount offers, reward points forfeiture will be done within 6 months of end of offer month. For example, an Instant discount offer ends on 15th December 2023. In this case, end of offer month will be 31st December 2023. Hence, Reward Points forfeiture will happen after 31st December 2023 and before/on 30th June 2024 SBICPSL does not endorse any of the products or brands being offered under the Program and will not accept any direct liability pertaining to the quality, merchantability, fitness, delivery or after sales service of such products which shall be at the sole liability to BHATIA MOBILE LTD.
4. All the existing offers, gifts, discounts etc. that are being offered can be availed by the Cardholders as part of this exclusive offer as mentioned in this communication.
5. Pictures of products shown in the communication sent to the customer either through mailers or advertised on the website, are representative only and may not bear a resemblance to the actual products. None of the parties shall under any circumstances be responsible towards the same.
6. Products offered under this program are subject to availability from the respective participating merchants/sellers of BHATIA MOBILE LTD. and accordingly SBICPSL in no circumstances shall be liable for non-availability of any of the products.
7. SBICPSL shall adhere, cater and ensure on best effort basis to perform the agreed terms and conditions of the program.
8. Under no circumstances will the offer/cashback being offered under this Program be settled with cash in lieu by SBICPSL or by BHATIA MOBILE LTD.
9. Returned transactions, disputed transactions (closed in customer favour) or unauthorized/fraudulent transactions will not be considered for the Offer.
10. SBICPSL will not entertain any correspondence regarding the validity or acceptability of any additional benefits offered by BHATIA MOBILE LTD. on products/services made available by it and the same shall be at the sole risk and consequences of BHATIA MOBILE LTD. and without reference to SBICPSL.
11. All government Levies like Sales Tax, TDS, any Local Tax, Octroi etc., shall be payable by the Cardholder as applicable at the time the respective Programs were offered.
12. This Offer shall be subject to all applicable laws, rules and regulations which are in existence and which may be promulgated anytime by any statutory authority.
13. SBICPSL reserves the right to disqualify the Cardholder(s) from the benefits of the Offer, if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the said Offer or otherwise by use of the Card subject to intimation to BHATIA MOBILE LTD. of such disqualification.
14. Any person availing this Offer shall be deemed to have accepted these terms and conditions.
15. SBICPSL and BHATIA MOBILE LTD. reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
16. Delinquent SBI/Tata credit card members will not qualify for this Offer.
17. Cardholders are not bound in any way to participate in this Offer. Any participation is voluntary and the Offer is being made purely on a best effort basis.
18. Nothing herein amounts to a commitment by SBICPSL to conduct further, similar or other Offers.
19. Any disputes arising out of the Offer between SBICPSL and Cardholder shall be subject to arbitration by a sole arbitrator to be appointed by SBICPSL for this purpose. The proceedings of the arbitration shall be conducted as per the provisions of Arbitration and Conciliation Act, 1996 and amendment thereof. The place of arbitration shall be at New Delhi, India and language of arbitration shall be English. The existence of a dispute, if any, shall not constitute a claim against SBICPSL or BHATIA MOBILE LTD. or any of its affiliates.
20. SBICPSL may engage, hire, use the services of agent(s) and/or any third party(ies) for the purpose of providing marketing or sales related services or any other related services in relation to its products on its behalf and the customer may be required to deal with such agents/third parties/service providers with respect to such product/services.
21. These terms & conditions shall be governed and interpreted as per the laws of India and any dispute relating to these terms & conditions shall be subjected to exclusive jurisdiction of the courts of Delhi.